



Business Continuity Update during COVID-19

24 March 2020

We hope you, your colleagues and families are coping as best you can with the COVID-19 disruption. We are continuing to support vendors and content owners through this difficult period in any way that we can. The following is a summary of the advice and guidance we are providing to help you.

Secure Remote Working

As remote working continues to offer the most viable solution for business continuity we have provided advice and guidance in the form of a remote working '[Security Guideline](#)' and '[Checklist](#)' available free via our website www.convergentrisks.com. If you require any additional advice, guidance or assistance on setting this up, our team are available to act as a reference point. During this critical period, we are offering a 30-minute security surgery via video call. There will be no charge for this service.

Remote TPN Security Assessments

Convergent is now accommodating vendor requests to schedule remote assessments and can also complete scheduled or cancelled onsite TPN assessments as remote assessments. To further assist our clients, Convergent will credit the cost of any remote assessments where On-site assessments are rescheduled to take place before 1st April 2021. Please read our '[FAQ](#)' which explain your options in more detail.

Remote TPN Pre-Assessments

If you wish to continue preparing for a site security assessment, Convergent can still assist with remote pre-assessment activity independent of TPN. We can conduct a remote assessment to ensure that your workflows will comply with current MPA best practice. This service includes TPN site security requirements and any requirements placed upon you by content owners where relevant. Again, to assist our clients, Convergent will credit the cost of any remote pre-assessments

where TPN onsite assessments are scheduled to take place before 1st April 2021. Please read our [‘FAQ’](#) which explain your options in more detail.

Regular Updates

We will continue to provide regular updates and work closely with our partner studios, associations and customers to ensure that you can push ahead securely with confidence, while aiming to strike the right balance of providing sufficient but not excessive information. Further updates will be provided via our website. www.convergentrisks.com

About Convergent Risks

Convergent Risks is the industry’s leading provider of risk assessment and compliance services with offices in the US and UK, and representation across EMEA, India and Asia Pacific. In addition to the TPN assessments, we provide standalone professional technical consulting services, including cloud security reviews, pre-assessments, remediation, penetration testing, vulnerability scanning, PII, GDPR and CCPA compliance, security strategy and training. Convergent Risks’ team of subject matter experts and independently qualified assessors undertake worldwide engagements on behalf of content owners and vendors and via their appointed trade associations.

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