



Convergent Privacy Policy

Last updated January 2024

Welcome to Convergent's privacy policy.

Convergent respects your privacy and is committed to protecting your personal data. This privacy policy explains how we look after your personal data when you visit our website or when you engage with us to use the products or services that Convergent provides. This privacy policy also tells you about your privacy rights and how the law protects you.

1. Important information and who we are

Purpose of this privacy policy

This privacy policy aims to give you information on how Convergent collects and processes personal data belonging to you or your personnel in the context of providing our services to you or your business, through your use of our website and through any of the other ways we interact.

Our website is not intended for children and we do not knowingly collect data relating to children.

It is important that you read this privacy policy together with any other privacy notice or policy (or fair processing notice or policy) we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy policy supplements other notices and policies and is not intended to override them.

Controller

Convergent is made up of different legal entities globally, which include:

- Convergent Professional Services Limited
- Convergent Risks Media Limited
- Convergent Risks Inc.
- Convergent Risks India PVT Limited

This privacy policy is issued on behalf of the Convergent group of entities listed above, so when we mention "Convergent", "we", "us" or "our" in this privacy policy, we are referring to the relevant company responsible for processing your data. Convergent Professional Services Limited is the controller and is the entity responsible for our website.

We have appointed a data protection officer (DPO) who is responsible for overseeing questions in relation to this privacy policy. If you have any questions about this privacy policy, including any requests to exercise your legal rights, please contact the DPO using the details set out below.

Contact details

If you have any questions about this privacy policy or our privacy practices, please contact our DPO in the following ways:

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Convergent Professional Services Limited incorporated under number 10908615
with its registered office address at 167-169 Great Portland Street, 5th Floor, London, W1W 5PF
W: www.convergentrisks.com E: info@convergentrisks.com



Full name of legal entity: Convergent Professional Services Limited

ICO Registration No: ZA285850

Email address: privacy@convergentrisks.com

Postal address: Convergent Professional Services Limited, 167-169 Great Portland Street, 5th Floor, London W1W 5PF, United Kingdom.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK regulator for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

Changes to the privacy policy and your duty to inform us of changes

We keep our privacy policy under regular review. This version was last updated on 17 January 2024. It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Third-party links

Our website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy policy of every website you visit.

2. The data we collect about you

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

- **Identity Data** which includes first name, maiden name, last name, username or similar identifier, marital status, title, date of birth and gender.
- **Contact Data** which includes billing address, delivery address, email address and telephone numbers.
- **Financial Data** which includes bank account and payment card details.
- **Transaction Data** which includes details about payments to and from you and other details of products and services you have purchased from us.
- **Technical Data** which includes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access our website.
- **Profile Data** which includes your username and password, purchases or orders made by you, your interests, preferences, feedback and survey responses.
- **Usage Data** which includes information about how you use our website, products and services.

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- **Marketing and Communications Data** which includes your preferences in receiving marketing from us and our third parties and your communication preferences.

We also collect, use and share **Aggregated Data** such as statistical or demographic data for any purpose. Aggregated Data could be derived from your personal data but is not considered personal data in law as this data will **not** directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy policy.

In certain circumstances, our collection of the different categories of data set out above may include the collection of **Special Categories of Personal Data** about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health, and genetic and biometric data). We also may collect Criminal Convictions and Offences Data in certain circumstances.

If you fail to provide personal data

Where we need to collect personal data by law, or under the terms of our engagement with you, and you fail to provide that data when requested, we may not be able to perform the services set out in our engagement letter with you.

3. How is your personal data collected?

We use different methods to collect data from and about you including:

- In the process of carrying out work for you (or your business) where we will in almost all instances act as a controller. In very limited circumstances we may act as a processor in which case we will let you know and ensure that an appropriate contract is put in place.
- When we communicate with you by email or other electronic correspondence, by telephone or using video conferencing software. You may give us your Identity, Contact and Financial Data by filling in forms or by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you:
 - make a request for our services;
 - create an account on our website;
 - subscribe to our publications;
 - request marketing to be sent to you;
 - complete a survey; or
 - provide us with feedback.
- Networking (for example, at in-person or virtual events).
- By virtue of our access to CCTV footage.
- Otherwise through providing our services and operating our business.

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We also collect data from and about you via our website:

- Through your actions (for example, when submitting a subscription form or when submitting a job application).
- Through automated technologies or interactions. As you interact with our website, we will automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies.
- Through third parties or publicly available sources. We will receive personal data about you from various third parties.
- Technical Data from analytics providers such as Google which may be based outside the UK, advertising networks which may be based outside of the UK or search information providers which may be based outside of the UK.
- Contact, Financial and Transaction Data from providers of technical, payment and delivery services which may be based outside of the UK.
- Identity and Contact Data from data brokers or aggregators which may be based outside of the UK.
- Identity and Contact Data from publicly available sources such as Companies House and the Electoral Register based inside the UK.

4. How we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- where we need to perform the contract we are about to enter into or have entered into with you;
- where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests – these legitimate interests include our interests in managing our relationship with our clients, prospective clients and their staff, hosting clients and others at our offices, hosting virtual and in-person events and ensuring appropriate standards and compliance with policies, practices or procedures;
- where we need to comply with a legal obligation; or
- where our services require us to process "special category data" and where we have obtained your explicit consent to do so. If we seek and obtain your consent, you may withdraw it at any time.

Generally, we do not rely on consent as a legal basis for processing your personal data although we will get your consent before sending third party direct marketing communications to you via email or text message. You have the right to withdraw consent to marketing at any time by contacting us.

Purposes for which we will use your personal data

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

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We may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please contact us if you need details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below.

Purpose/Activity	Type of data	Lawful basis for processing including basis of legitimate interest
To register you as a new customer and carry out all of our regulatory or compliance requirements including conflict of interest, anti-money laundering, fraud and background screening.	(a) Identity (b) Contact (c) Financial (d) Professional	(a) Performance of a contract with you (b) Necessary to comply with a legal or regulatory obligation (c) Necessary for our legitimate interests (to detect and prevent the commission of fraud or money laundering)
To process, perform and fulfil services including: (a) Manage payments, fees and charges (b) Collect and recover money owed to us (c) Engaging service providers	(a) Identity (b) Contact (c) Financial (d) Transaction (e) Marketing and Communications	(a) Performance of a contract with you (b) Necessary for our legitimate interests (to provide the very best client service or recover debts due to us)
To manage our relationship with you which will include: (a) Notifying you about changes to our terms or privacy policy (b) Asking you to leave a review or take a survey	(a) Identity (b) Contact (c) Profile (d) Marketing and Communications	(a) Performance of a contract with you (b) Necessary to comply with a legal obligation (c) Necessary for our legitimate interests (to keep our records updated and to study how customers use our products/services)
To enable you to partake in a prize draw, competition or complete a survey	(a) Identity (b) Contact (c) Profile (d) Usage (e) Marketing and	(a) Performance of a contract with you (b) Necessary for our legitimate interests (to study how customers use our products/services, to develop them and grow our business)

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	Communications	
To administer and protect our business and our website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data)	(a) Identity (b) Contact (c) Technical	(a) Necessary for our legitimate interests (for running our business, provision of administration and IT services, network security, to prevent fraud and in the context of a business reorganisation or group restructuring exercise) (b) Necessary to comply with a legal obligation
To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you	(a) Identity (b) Contact (c) Profile (d) Usage (e) Marketing and Communications (f) Technical	Necessary for our legitimate interests (to study how customers use our products/services, to develop them, to grow our business and to inform our marketing strategy)
To use data analytics to improve our website, products/services, marketing, customer relationships and experiences	(a) Technical (b) Usage	Necessary for our legitimate interests (to define types of customers for our products and services, to keep our website updated and relevant, to develop our business and to inform our marketing strategy)
To make suggestions and recommendations to you about goods or services that may be of interest to you	(a) Identity (b) Contact (c) Technical (d) Usage (e) Profile (f) Marketing and Communications	Necessary for our legitimate interests (to develop our products/services and grow our business)
To complete business administration tasks and achieve	(a) Identity	Where we use your personal data in connection with a business transition,

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legal compliance	(b) Contact (c) Technical (d) Usage (e) Profile (f) Marketing and Communications	to enforce our legal rights or to protect the rights of third parties it is in our or our third party's legitimate interest to do so. For all other purposes in this section, it is our legal obligation to use your personal data to comply with any legal obligations imposed upon us.
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Marketing

We strive to provide you with choices regarding certain personal data uses, particularly around marketing and advertising.

Promotional offers from us

We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing). You will receive marketing communications from us if you have requested information from us or purchased goods or services from us and you have not opted out of receiving that marketing.

Third-party marketing

We will get your express opt-in consent before we share your personal data with any third party for marketing purposes.

Opting out

You can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time.

Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of a product/service purchase, warranty registration, product/service experience or other transactions.

Cookies

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of our website may become inaccessible or not function properly. For more information about the cookies we use, please refer to our cookies policy.

Change of purpose

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

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If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

5. Disclosures of your personal data

As mentioned at the beginning of this privacy policy, Convergent consists of several international entities and any information that we collect or that you provide to us may be shared and processed by any Convergent entity. We may also share personal information with a variety of the following categories of third parties as necessary:

- our professional advisers such as lawyers and accountants;
- government or regulatory authorities;
- professional indemnity or other relevant insurers;
- regulators/tax authorities/corporate registries;
- third parties to whom we outsource certain services such as, without limitation, document processing and translation services, confidential waste disposal, IT systems or software providers, IT Support service providers, document and information storage providers;
- third parties engaged in the course of the services we provide to clients such as relevant experts;
- third party service providers to assist us with client insight analytics, such as Google Analytics;
- third party postal or courier providers who assist us in delivering documents related to a matter;
- third parties to whom we may choose to sell, transfer or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy policy.

Please note this list is non-exhaustive and there may be other examples where we need to share with other parties to provide our services as effectively as we can.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

6. International transfers

In order to provide our services to you, we may need to transfer your personal information to locations outside the jurisdiction in which you provide it. This may involve sharing your personal data within the Convergent group of entities located outside the UK. All the Convergent entities have signed a data sharing agreement to ensure we will comply with our legal and regulatory obligations in relation to personal information, including having a lawful basis for transferring personal information and putting appropriate safeguards in place to ensure an adequate level of protection for the personal information.

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Some of our external third parties are based outside the UK so their processing of your personal data will also involve a transfer of data outside the UK. Whenever we transfer your personal data out of the UK, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

- transferring your personal data to countries that have been deemed to provide an adequate level of protection for personal data;
- implementing a suitable alternative such as EU standard contractual clauses; or
- where we use certain service providers, we may use specific contracts approved for use in the UK which give personal data the same protection it has in the UK.

Please contact us if you want further information on the specific mechanism used by us when transferring your personal data out of the UK.

7. Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions, and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

8. Data retention

How long will you use my personal data for?

We will only retain your personal data for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements. We may retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you.

To determine the appropriate retention period for personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal, regulatory, tax, accounting or other requirements.

Details of retention periods for different aspects of your personal data are available in our retention policy which you can request from us by contacting us.

In some circumstances we will anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes, in which case we may use this information indefinitely without further notice to you.

9. Your legal rights

Under certain circumstances, you may have rights under data protection laws in relation to your personal data, as follows:

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- **Your right of access:** If you ask us, we'll confirm whether we're processing your personal information and, if necessary, provide you with a copy of that personal information (along with certain other details).
- **Your right to rectification:** If the personal information we hold about you is inaccurate or incomplete, you are entitled to request to have it rectified. If you are entitled to rectification and if we've shared your personal information with others, we'll let them know about the rectification where possible. If you ask us, where possible and lawful to do so, we'll also tell you who we've shared your personal information with so that you can contact them directly.
- **Your right to erasure:** You can ask us to delete or remove your personal information in some circumstances such as where we no longer need it or if you withdraw your consent (where applicable). If you are entitled to erasure and if we've shared your personal information with others, we'll let them know about the erasure where possible. If you ask us, where it is possible and lawful for us to do so, we'll also tell you who we've shared your personal information with so that you can contact them directly.
- **Your right to restrict processing:** You can ask us to 'block' or suppress the processing of your personal information in certain circumstances, such as where you contest the accuracy of that personal information, or you object to us. If you are entitled to restriction and if we've shared your personal information with others, we'll let them know about the restriction where it is possible for us to do so. If you ask us, where it is possible and lawful for us to do so, we'll also tell you who we've shared your personal information with so that you can contact them directly.
- **Your right to data portability:** You have the right, in certain circumstances, to obtain personal information you've provided us with (in a structured, commonly used and machine-readable format) and to reuse it elsewhere or to ask us to transfer this to a third party of your choice.
- **Your right to object:** You can ask us to stop processing your personal information, and we will do so, if we are:
 - relying on our own or someone else's legitimate interests to process your personal information, except if we can demonstrate compelling legal grounds for the processing; or
 - processing your personal information for direct marketing purposes.
- **Your right to withdraw consent:** If we rely on your consent (or explicit consent) as our legal basis for processing your personal information, you have the right to withdraw that consent at any time.
- **Your right to lodge a complaint with the supervisory authority:** If you have a concern about any aspect of our privacy practices, including the way we've handled your personal information, you can report it to the relevant Supervisory Authority.

Please note that some of these rights may be limited where we have an overriding interest or legal obligation to continue to process the data or where data may be exempt from disclosure due to reasons of legal professional privilege or professional secrecy obligations.

No fee usually required

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we could refuse to comply with your request in these circumstances.

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What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

Time limit to respond

We try to respond to all legitimate requests within one month. Occasionally it could take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

10. Additional Privacy Information for California Residents

In this section, we provide additional information to California residents, as required under California privacy laws, including the California Consumer Privacy Act ("CCPA"). This section does not apply to publicly available information lawfully made available by state or federal government records, deidentified information, aggregate consumer information, or other personal information that is exempt under the CCPA (such as information covered by the Health Insurance Portability and Accountability Act). It applies solely to California consumers and addresses personal information we collect online and offline.

Notice of Collection and Use of Personal Information

We may collect the following categories of personal information about you:

Identifiers: identifiers such as a real name, alias, postal address, unique personal identifier (such as a device identifier; cookies, beacons, pixel tags, mobile ad identifiers and similar technology; customer number, unique pseudonym, or user alias; telephone number and other forms of persistent or probabilistic identifiers), online identifier, internet protocol address, email address, account name, Social Security number, driver's license number, passport number, and other similar identifiers

Additional Data Subject to Cal. Civ. Code § 1798.80: signature, physical characteristics or description, state identification card number, insurance policy number, education, bank account number, credit card number, debit card number, and other financial information, medical information, and health insurance information

Protected Classifications: characteristics of protected classifications under California or federal law, such as race, color, national origin, religion, age, sex, gender, gender identity, gender expression, sexual orientation, marital status, medical condition, ancestry, genetic information, disability, citizenship status, and military and veteran status

Commercial Information: commercial information, including records of personal property, products or services purchased, obtained, or considered, and other purchasing or consuming histories or tendencies

Online Activity: Internet and other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding your interaction with websites, applications or advertisements

Sensory Information: audio, electronic, visual and similar information

Employment Information: professional or employment-related information

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Education Information: education information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 U.S.C. Sec. 1232g; 34 C.F.R. Part 99)

We may use the categories of personal information listed above for the purposes described in our privacy policy above. In addition, we may use these categories of personal information for certain business purposes specified in the CCPA, as described in this table:

Purposes	Categories of Personal Information
Performing services, including maintaining or servicing accounts, providing client service, processing or fulfilling orders and transactions, verifying client information, processing payments, providing advertising or marketing services, providing analytics services, or providing similar services	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information
Auditing related to a current interaction with you and concurrent transactions	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information
Short-term, transient use	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80



	<p>Protected Classifications</p> <p>Commercial Information</p> <p>Online Activity</p> <p>Sensory Information</p> <p>Employment Information</p> <p>Education Information</p>
<p>Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity</p>	<p>Identifiers</p> <p>Additional Data Subject to Cal. Civ. Code § 1798.80</p> <p>Protected Classifications</p> <p>Commercial Information</p> <p>Online Activity</p> <p>Sensory Information</p> <p>Employment Information</p> <p>Education Information</p>
<p>Debugging to identify and repair errors that impair existing intended functionality</p>	<p>Identifiers</p> <p>Online Activity</p> <p>Sensory Information</p>
<p>Undertaking internal research for technological development and demonstration</p>	<p>Identifiers</p> <p>Additional Data Subject to Cal. Civ. Code § 1798.80</p> <p>Protected Classifications</p> <p>Commercial Information</p> <p>Online Activity</p> <p>Sensory Information</p> <p>Employment Information</p>

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	Education Information
Undertaking activities to verify or maintain the quality of our services and to improve, upgrade, or enhance our services	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information

Our Prior Collection, Use and Disclosure of Personal Information

We may have collected and used your personal information, as described above, during the 12-month period prior to the effective date of this California Consumer Privacy Statement. For the personal information collected during that timeframe, we describe below: (a) the categories of sources from which we may have obtained the personal information, (b) the categories of third parties with whom we may have shared the information, and (c) the categories of personal information we may have disclosed for a business purpose.

Sources of Personal Information

We may have obtained personal information about you from various sources, as described below.

Categories of Sources of Data Collection	Categories of Personal Information
Directly from you, such as when you visit our website or register for an event we sponsor	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information



	Employment Information Education Information
From your devices, such as when you visit our website	Identifiers Online Activity
Your business colleagues, such as when they provide us with your contact information so we can send information that may interest you	Identifiers Protected Classifications Sensory Information Employment Information
Our affiliates	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information
Vendors who provide services on our behalf	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Online Activity Sensory Information

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	<p>Employment Information</p> <p>Education Information</p>
Professional services organisations	<p>Identifiers</p> <p>Additional Data Subject to Cal. Civ. Code § 1798.80</p> <p>Protected Classifications</p> <p>Commercial Information</p> <p>Online Activity</p> <p>Sensory Information</p> <p>Employment Information</p> <p>Education Information</p>
Social networks	<p>Identifiers</p> <p>Additional Data Subject to Cal. Civ. Code § 1798.80</p> <p>Protected Classifications</p> <p>Online Activity</p> <p>Employment Information</p>
Government entities	<p>Identifiers</p> <p>Additional Data Subject to Cal. Civ. Code § 1798.80</p> <p>Protected Classifications</p> <p>Commercial Information</p> <p>Online Activity</p> <p>Sensory Information</p> <p>Employment Information</p> <p>Education Information</p>

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Sharing of Personal Information

We may have shared your personal information with certain categories of third parties, as described below.

Categories of Third Parties	Categories of Personal Information
Our affiliates	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information
Vendors who provide services on our behalf	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information Education Information
Professional services organisations	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information



	Online Activity Sensory Information Employment Information Education Information
Business partners	Identifiers Protected Classifications Commercial Information Employment Information
Government entities	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications
Data analytics providers	Identifiers Additional Data Subject to Cal. Civ. Code § 1798.80 Protected Classifications Commercial Information Online Activity Sensory Information Employment Information

We do not sell personal information and have not sold personal information during the 12-month period prior to this statement.

Disclosure of Personal Information for a Business Purpose

We may have disclosed to third parties for a business purpose the following categories of personal information: Identifiers, Additional Data Subject to Cal. Civ. Code § 1798.80, Protected Classifications, Commercial Information, Online Activity, Sensory Information, Employment Information, and Education Information.

California Consumer Privacy Rights



You have certain choices regarding your personal information, as described below.

Access: You have the right to request, twice in a 12-month period, that we disclose to you the personal information we have collected, used, disclosed and sold about you during the past 12 months.

Deletion: You have the right to request that we delete certain personal information we have collected from you.

How to Submit a Request

To submit an access or deletion request, please contact us at: privacy@convergentrisks.com.

Verifying Requests

To help protect your privacy and maintain security, we will take steps to verify your identity before granting you access to your personal information or complying with your request. If you request access to or deletion of your personal information, we may require you to provide certain information, including: (a) name, (b) postal address, (c) email address and (d) telephone number. In addition, if you ask us to provide you with specific pieces of personal information, we will require you to sign a declaration under penalty of perjury that you are the consumer whose personal information is the subject of the request. If you designate an authorised agent to make an access or deletion request on your behalf (a) we may require you to provide the authorised agent written permission to do so, and (b) for access and deletion requests, we may require you to verify your own identity directly with us.

Additional Information. If you choose to exercise any of your rights under the CCPA, you have the right to not receive discriminatory treatment by us. To the extent permitted by applicable law, we may charge a reasonable fee to comply with your request.

Private and Confidential

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W: www.convergentrisks.com E: info@convergentrisks.com